INVITATION TO A WORKSHOP

Quality standards in ICT education

Belgrade, 12th April, 2011

Working languages: English and Serbian, with translation available
Venue: Servantes Institute, 3rd floor, Čika Ljubina 19, Belgrade

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Context

The Delegation of the European Union to the Republic of Serbia launched a project entitled "Strengthening Serbia-EU Civil Society Dialogue", which aims to develop a sustainable dialogue between civil society in Serbia and the European Union.

Within this project International Aid Network (www.ian.org.rs) in partnership with a civil society organization Esplai (www.esplai.org) from Spain implements a project *Click to Europe*. Through building a partnership between CSOs, public and private sector and by relying on developed EU policies and learning from the EU experiences in the domain of digital inclusion, this project aims to promote and contribute to e-inclusion of people, businesses and communities in Serbia, thus improving quality of life, employability and social inclusion of citizens.

e-Inclusion or **Digital inclusion** is about ensuring that technology is not part of the barrier to inclusion. **e-Inclusion** is about taking full advantage of opportunities offered by new technologies to overcome social and economic disadvantages and exclusion. **e-Inclusion** aims at enabling every person who so wishes to fully participate in the information society, despite any individual or social disadvantages.

Part of the project activities includes a series of workshops on the following topics: *e-Inclusion of vulnerable group, Promotion of ICT Assistive technology, Quality standards in ICT education,* and *Self sustainability of organisations providing ICT education.*

Workshop

The workshop *Quality standards in ICT education* is the last of the four workshops organized as a part of the project *Click to Europe.*

Who can participate:

The workshop is intended for the representatives of Serbian CSOs and institutions actively engaged in implementation of ICT education programmes for the Serbian population with special focus on digital literacy programs for vulnerable groups.

Themes:

- Policies for (e-)inclusion
- Digital revolution
- New assessment frameworks for new skills
- Education of telecentre facilitators in Spain
- Certificates of accredited telecentres in Spain
- ICT education standard in Serbia - ECDL
- European Computer Driving Licence for end users

Facilitators are professionals from Spain, Pedro Aguilera Cortes, Virginia Pareja and a special guest lecturer Ismael Pena Lopez, lecturer at the University of Catalonia and expert in ICT, development of policies for fostering ICT, decrease of digital gap. There would be also a representative of the ECDL foundation in Serbia speaking at the workshop, as well as a representative of IAN Telecentar with yearlong experience in implementation of programs that address digital literacy and ICT certification

Detailed workshop agenda is given below.

Each organisation is welcome to send up to 2 participants. Participation is free of charge. Number of places for participants is limited.
Travel expenses in the amount of a return bus ticket for participants from Serbian towns other than Belgrade.

Interested participants should fill in the application form available at the end of this document.
Applications should be sent by e-mail to edu@ian.org.rs or fax to 011 7617 197.

For all additional information please contact Gordana Stankov Stojilović, IAN- International Aid Network, Admirala Geprata Street 10, Belgrade, gstankov@ian.org.rs, 011 7617 197

The deadline for return of applications is

8th April, 2011

Workshop Agenda

Quality standards in ICT education

Belgrade, Tuesday, 12th April, 2011

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Target group (participants of the workshop):
- 40 - 50 representatives of Serbian NGOs and public institutions providing ICT education

8:45 – 9:00	Registration of participants
9:00 – 9:15	**Presentation of the project and goals of the workshop, Gordana Stankov Stojilović**
9:15 - 10:00	**The digital revolution: citizenship and inclusion in a post-industrial society** Ismael Pena Lopez
10:00 – 10:45	**Policies for (e-)inclusion: from physical access to meaningful use** Ismael Pena Lopez
10:45 – 11:00	Discussion
11:00 – 11:15	*Coffee break*
11:15 – 12:00	**Netizens: towards a set of digital competences** Ismael Pena Lopez
12:00 – 12:45	**New assessment frameworks for new skills** Ismael Pena Lopez
12:45 – 13:00	Discussion
13:00 – 13:45	*Lunch*

13:45 - 14:45	Improving ICT education in the telecentre*, double perspective: Who: e-facilitator / How: the resources? Pedro Aguilera, Virginia Pareja
14:45 - 15:00	AcTIC - Accreditation of skills in information technology and communication Pedro Aguilera
15:00 – 15:15	Discussion
15:15 – 15:30	*Coffee break*
15:30 – 16:15	ICT education standards in Serbia - ECDL + Discussion Vladan Stevanovic, JISA
16:15 – 16:45	ECDL certification in practice + Discussion Ivan Stojilovic, IAN Telecentar
16:45 – 17:00	Conclusions

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* A telecentre is a place where people can access computers, the Internet, and other digital technologies that enable them to gather information, create, learn, and communicate with others while they develop essential digital skills. Their common focus is on the use of digital technologies to support community, economic, educational, and social development—reducing isolation, bridging the digital divide, creating economic opportunities, and reaching out to youth. Telecentres may be CSOs, independent agencies or enterprises, or a project of a national agency. Generally, there are four sizes of Telecentre: Micro (e-points), Mini (telecottages), Basic (teledomes) and Multi-purpose Telecentres.